

**FREE  
SERVICE**

**LET US HELP YOU FIND YOUR WAY**

**CONCERNED  
♥ FRIENDS ♥**

**A VOICE FOR QUALITY  
IN LONG-TERM CARE**

**STRUGGLING TO NAVIGATE  
THE LONG-TERM CARE (LTC) SYSTEM?**

**CONTACT US**

**1-855-489-0146 (toll-free)**

**416-489-0146**

**[info@concernedfriends.ca](mailto:info@concernedfriends.ca)**

**WE CAN HELP YOU:**

- Understand how to choose or apply to a LTC home for you or someone you know.
- Navigate the transition from home or hospital to Long-Term Care.
- Understand how to file a complaint or have care issues addressed.

**ALL CALLS AND EMAILS ARE RESPONDED TO WITHIN 48 HOURS.**

**Concerned Friends - A Voice for Quality in Long-Term Care**  
**[WWW.CONCERNEDFRIENDS.CA](http://WWW.CONCERNEDFRIENDS.CA)**